CITIZEN PERCEPTION ON JUSTICE SYSTEM INSTITUTIONS

How satisfied are you with the work / performance of these institutions?

1=Not at all satisfied and 5= Fully satisfied

Kosovo Police: 3.54
Kosovo Courts: 2.73
Kosovo Prosecution: 2.62
EULEX: 2.33
According to your opinion, do officials/employees of rule of law institutions seek/accept bribes?

- **55.1%** Yes
- **17.9%** No
- **27.1%** I don’t know/No Answer
Which institution officials/employees continuously seek/accept bribes?

The respondent may provide more than one answer.

- Kosovo Police: 51.1%
- Kosovo Courts: 72.2%
- Kosovo Prosecution: 66.4%
- EULEX: 26.1%
- Other: 3.8%

100%
CITIZEN PERCEPTION ON JUSTICE SYSTEM INSTITUTIONS

Do you think that politically influential persons are less likely to be punished by law?

- 70.7% Yes
- 19.1% I don’t know/No answer
- 10.3% No
Which of the following institutions are more politically influenced?

The respondent may provide more than one answer.

<table>
<thead>
<tr>
<th>Institution</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Police</td>
<td>47.8%</td>
</tr>
<tr>
<td>Courts</td>
<td>72.4%</td>
</tr>
<tr>
<td>Prosecution</td>
<td>68.3%</td>
</tr>
<tr>
<td>EULEX</td>
<td>20.9%</td>
</tr>
<tr>
<td>Other</td>
<td>1.0%</td>
</tr>
<tr>
<td>Refuse to answer</td>
<td>3.9%</td>
</tr>
</tbody>
</table>
According to your opinion, which institution is continuously effective in the fight against corruption?

<table>
<thead>
<tr>
<th>Institution</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Police</td>
<td>21.5%</td>
</tr>
<tr>
<td>Courts</td>
<td>4.1%</td>
</tr>
<tr>
<td>Prosecution</td>
<td>6.1%</td>
</tr>
<tr>
<td>EULEX</td>
<td>8.0%</td>
</tr>
<tr>
<td>Anti Corruption Agency Media</td>
<td>21.0%</td>
</tr>
<tr>
<td>Media</td>
<td>26.4%</td>
</tr>
<tr>
<td>Other</td>
<td>1.0%</td>
</tr>
<tr>
<td>Refusing to answer</td>
<td>12.0%</td>
</tr>
</tbody>
</table>
CITIZEN PERCEPTION ON JUSTICE SYSTEM INSTITUTIONS

If you would notice a corruption or criminal case (theft, violence, etc.), would you be willing to report it?

- Yes: 66.9%
- No: 15.6%
- I don’t know/No Answer: 17.5%

Which institutions would you report to?

- Police: 75.6%
- Court: 1.9%
- Prosecution: 2.8%
- EULEX: 1.3%
- Anti-Corruption Agency: 5.7%
- Media: 10.3%
- Other: 0.2%
- I don’t know: 1.6%
- Refuses to answer: 0.6%
In your opinion, which of the following Kosovo institutions are able to carry out their duties independently?

The respondent may provide more than one answer.

- Police: 35.3%
- Prosecution: 17.1%
- EULEX: 19.9%
- None: 37.4%
- Courts: 13.8%
- Other: 0.2%
In your opinion, has the justice system improved in recent years?

- Yes: 22.8%
- No: 54.5%
- I don't know/No answer: 22.7%

Which of these areas of the justice system has improved the most?

- Investigation of corruption cases: 17.0%
- Less influence of politicians on judges: 26.3%
- Faster closure/resolution of cases: 42.4%
- Accountability and Transparency: 14.3%
In your opinion, when making a decision, most of Kosovo judges base their decision on:

<table>
<thead>
<tr>
<th>Choice</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Available evidence and in the legal framework of the country</td>
<td>19.7%</td>
</tr>
<tr>
<td>The influence of pressure exerted by private / corruption interests</td>
<td>47.8%</td>
</tr>
<tr>
<td>The influence of pressure exerted by senior officials / politically influential persons</td>
<td>31.4%</td>
</tr>
<tr>
<td>Other</td>
<td>1.0%</td>
</tr>
</tbody>
</table>
What is your opinion regarding the EULEX mandate?

I am not certain 31.8%

Should be extended 24.0%

Should be terminated 44.2%
In your opinion, is it likely that disciplinary action will be taken or complete dismissal of judges / prosecutors who violate the rules or procedures?

Never 18.6%

Rare 42.2%

Sometimes 33.8%

Often 3.7%

Always 1.7%
Please let us know how much you do agree with the following statement:

“Courts / prosecution offices have the means and resources necessary to protect judges / prosecutors from threats, harassments, assaults or intimidations”